

## Revolving Sushi Bar Kurasushi

Kura Corporation is a sushi-go-round restaurant chain offering delicious, safe and affordable meals, continuously improving products and processes (Kaizen).

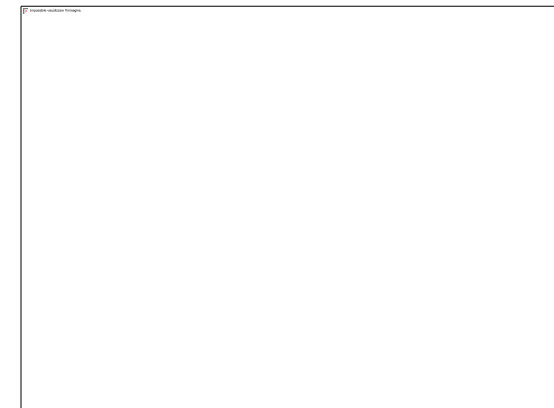
The company has introduced a data analysis system based on the number of customers and their characteristics in order to lower the rate of waste.

Moreover it is the first restaurant chain to:

- ✓ Introduce a computer management system for total quality control, which tells the length of time that has elapsed since the sushi was made, so that the shop staff can remove it from the conveyor
- ✓ Identify the characteristics of customers while they wait to be served and enter the information into the online form to allow the sushi chef to prepare their favourite sushi
- ✓ Establish a system to automatically collect and convey dishes to the kitchen after customers have finished eating the sushi on the dishes. This system prevents customers from feeling pressure by the number of dishes, and contributes to preventing cheating or miscalculating the number of dishes.

### SITE VISIT GOALS:

- ✓ **Understanding how to manage request for customization on a food line**
- ✓ **Engaging human resources towards continuous improvement**



Day 1  
April 8th

**Day 2**  
**April 9th**

Day 3  
April 10th

Day 4  
April 11th

Day 5  
April 12th